



Please take a moment to help us improve your experience at Kubu Crafts. When you're done, please drop the questionnaire in the box at the front of the store **TO QUALIFY for MONTHLY DRAW for a Kubu Crafts GIFT.**

## Product Quality

How often do you come to Kubu Crafts?

- Every week
- Every month
- 3 or 4 times a year
- First time

How would you rate our furniture?

- Consistent high quality
- Generally good
- Quality varies daily
- Poor quality

What do or would you intend to typically purchase?

- Bedroom Suites
- Dining Room Suites
- Cupboards
- Outdoor Furniture
- Accessories – e.g. lamps, mirrors, frames
- Other \_\_\_\_\_

How would you rate our furniture and accessories range?

### Furniture

### Accessories

- |                                       |                                       |
|---------------------------------------|---------------------------------------|
| <input type="checkbox"/> Limited      | <input type="checkbox"/> Limited      |
| <input type="checkbox"/> Acceptable   | <input type="checkbox"/> Acceptable   |
| <input type="checkbox"/> Wide Variety | <input type="checkbox"/> Wide Variety |
| <input type="checkbox"/> Other _____  | <input type="checkbox"/> Other _____  |

## Service and Environment

How long did you wait for sales service or your order to be taken?

- Immediate service
- Less than 1 minute
- 1 to 3 minutes
- More than 3 minutes

For previous furniture purchases, how long did you wait for your furniture to be delivered?

- 1 to 2 weeks
- 1 month
- 2 to 3 months
- More than 3 months

How would you rate the staff?

- Friendly and helpful
- Average
- Varies on each visit
- Poor service

Was the store clean and inviting?

- Yes
- No

## Additional Comments

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## About You

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

May we add you to our mailing list, which offers news and exciting promotions?  Yes  No

*Thank you for your participation!*